



JUNGET 

Good reasons to choose a Junget+ service agreement

- + Large service team
- + Highly skilled and experienced technicians
- + Extensive industry knowledge
- + Professional advisory partner
- + We service a wide range of machines
- + Skilled and well-educated technicians
- + Hotline, remote support and on-call service available
- + High uptime
- + Longer machine service life
- + Well-planned service visits
- + Improved production planning
- + Safety at the highest level

A service agreement ensures that your machine is serviced regularly, reducing the risk of unexpected breakdowns and costly repairs. You also receive a discount on spare parts and have direct access to Junget's service team, who are always ready to help.



A good match for **your needs**

Choose one of Junget's three service packages and keep your machines running reliably and efficiently. With the +GO, +PRO and +PARTNER packages, you benefit from regular servicing, discounts on spare parts and fast assistance in the event of a breakdown.

High level of service – no subscription fee

When you order a service agreement, we prepare a cost estimate for servicing and maintaining your machine.

The estimate includes the expected number of service hours as well as a quotation for travel costs. This means you are not tied to a fixed monthly subscription. Instead, the service visit is invoiced according to the quotation and the actual time spent.

*The discount applies only to spare parts for the machine covered by the service agreement.



- + Min. 1 service inspection every 18 months
- + **5%** discount on spare parts*
- + Service inspection charged according to time spent
- + Machine safety inspection

+ PRO



- + Min. 1 service inspection per year
- + **8%** discount on spare parts**
- + Service inspection charged according to time spent at a **reduced rate**
- + Machine safety+inspection
- + Online support: max. 30 min. per month
- + Telephone support: first 15 min. free – max. twice per month
- + Priority in the event of a breakdown

+ PARTNER



- + Min. 2 service inspections per year
- + **10%** discount on spare parts*
- + Service inspection charged according to time spent at a **reduced rate**
- + Machine safety+inspection
- + Online support: max. 1 hour per month
- + Telephone support: first 30 min. free – max. twice per month
- + High priority in the event of a breakdown

Service package +GO

The +GO package is the perfect choice if you are looking for a straightforward solution where we take care of the essential servicing, so your machine is properly covered.

Support? You only pay for it when you need it – both online and by phone.

With +GO, you save 5% on spare parts for the machine.

Service visit
every 18 months

Package includes

- + Min. 1 service inspection every 18 months
- + 5% discount on spare parts
- + Service inspection charged according to time spent
- + Machine safety inspection



Service package +PRO

The +PRO package is for those who need a little more. You receive one service inspection per year, an 8% discount on spare parts for the machine, and servicing is invoiced according to the agreed quotation.

You also receive priority assistance in the event of a breakdown. With the +PRO package, you are assured of fast support when it matters, helping to keep your production running smoothly.

Service visit
every 12 months

Package includes

- + Min. 1 service inspection per year
- + 8% discount on spare parts
- + Service inspection charged according to time spent at a reduced rate
- + Machine safety inspection
- + Online support: max. 30 min. per month
- + Hotline support: first 15 min. free – max. twice per month
- + Priority in the event of a breakdown



Service package +PARTNER

Choose +PARTNER if you want maximum operational reliability and a service organisation close at hand. You receive a 10% discount on spare parts for the machine as well as reduced service rates.

As a +PARTNER customer, you receive the highest priority in the event of a breakdown and can contact us via our 24/7 emergency hotline.

Service visit
every 6 months

Package includes

- + Min. 2 service inspections per year
- + 10% discount on spare parts
- + Service inspection charged according to time spent at a reduced rate
- + Machine safety inspection
- + Online support: max. 1 hour per month
- + Hotline support: first 30 min. free – max. twice per month
- + High priority in the event of a breakdown





One service
agreement
per machine

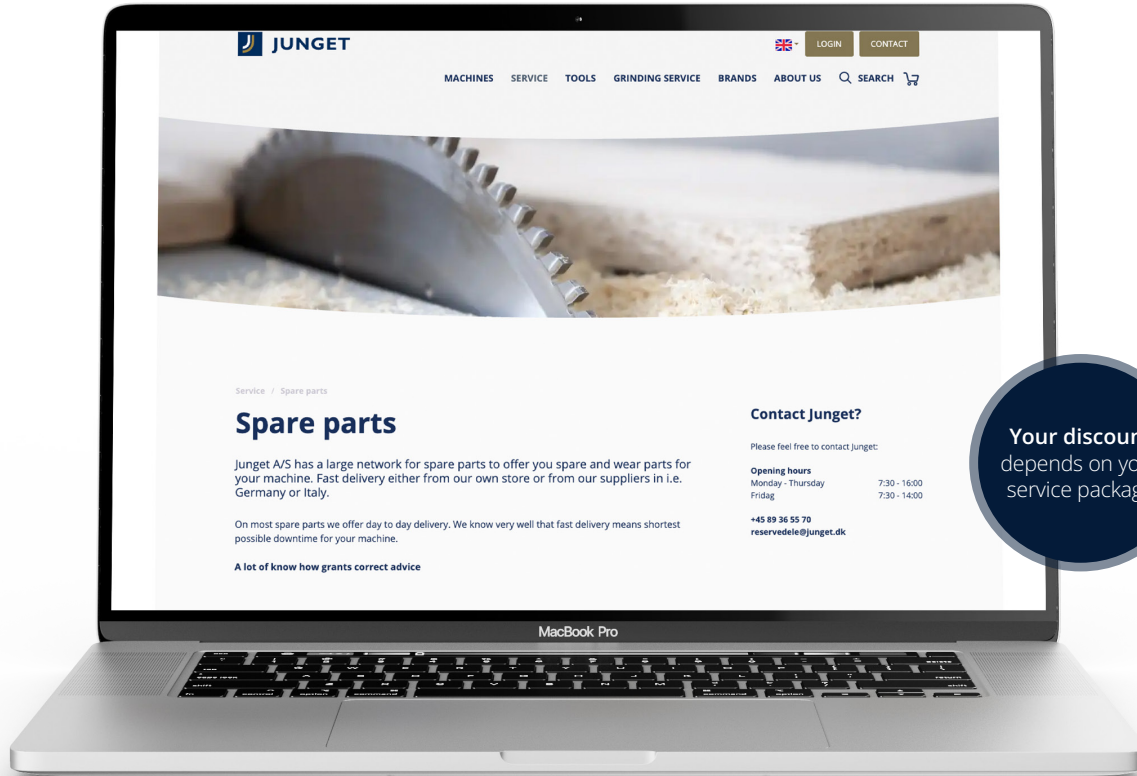
A commitment on both sides

When you enter into a service agreement with Junget, you can expect flexible and professional service from our experienced technicians, who always focus on keeping your operation running smoothly.

We are committed to providing well-planned service visits that help ensure your machine operates reliably and efficiently, allowing you to focus on your business. It is important to us that you feel confident and well supported – every time.

As a customer, your only commitment is to allow us to carry out the agreed service inspections so that we can keep your machine in top condition. If these inspections are not carried out as agreed, the agreement will automatically be terminated and you will no longer be entitled to the benefits included in the service agreement.

We look forward to taking good care of your machine and being your reliable service partner.



When every part counts

At Junget, we make sure your machine keeps running at its best. Through our strong network, we can offer a wide range of spare and wear parts with fast delivery – either from our own stock or from suppliers in countries such as Germany, Belgium and Italy. Our webshop offers a wide selection of

the most commonly requested spare parts from recognised brands such as Altendorf, Biesse and Weinig. Choose one of our service packages and receive a discount on spare parts purchased for the specific machine covered by the agreement.

We're always just a phone call away — contact us

Junget's service team is ready to help. With more than 100 years of experience, our skilled service technicians and data specialists have extensive knowledge of machinery and software.

We have a large team of service technicians and we are always ready to help.

We service a wide range of machine types – from large window production lines to small saws. With our specialists, including CNC technicians and programmers, you can always rely on fast and efficient service.

Service

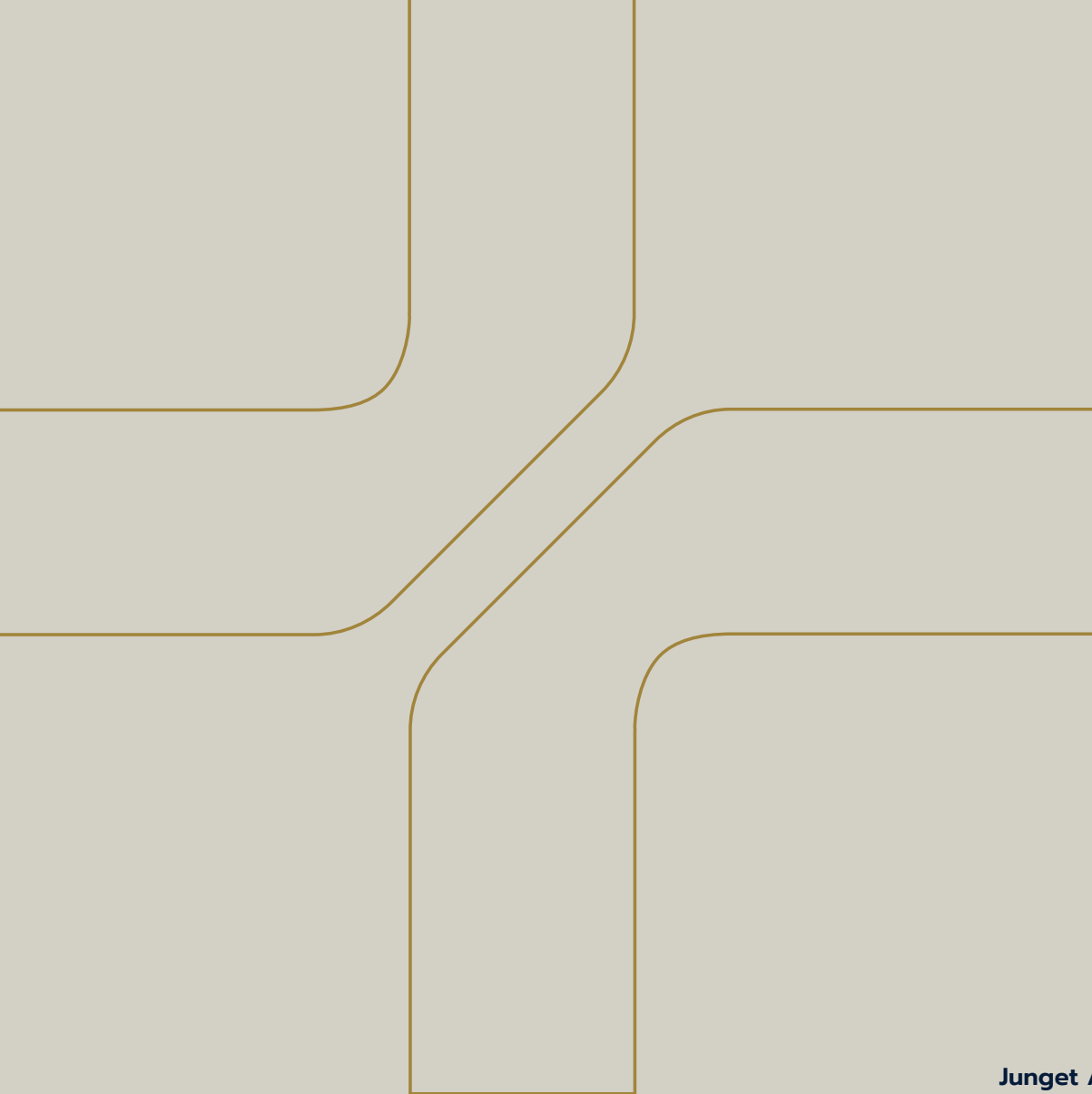
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**Junget+ creates value
for you and your business**



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